

Please contact our office should you have any questions, concerns, or comments:

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# RESIDENTIAL

Recycling & Refuse of Texas

## Terranova West

### Quick Pickup Guide

- Pickup Days – **Monday & Thursday**
- Have items out by **7AM**
- Items must be placed **curbside**
- Bulk items picked up on **Thursday**
- 1 bulk item limit per day
- RRRTX will provide each home with one 95 Gallon Trash can. It remains RRRTX property.

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- Trash service days are **Monday & Thursday**
- Items must be placed **curbside** by **7:00AM**.
- Daily pickup **limit of six (6) cans** of properly contained household waste, each weighing less than 40 lbs.
- Yard waste, and bulk items will be collected **curbside**.
- All trash and yard waste should be placed in sturdy plastic bags weighing no more than 40 pounds each.
- All branches and tree trimmings should be no more than 3 inches in diameter and no longer than four (4) feet in length. Bundles must be securely tied and weigh less than (40) forty pounds each.
- Bulk items/heavy trash will be picked up on **Thursday**. There is a limit of **one item** per household per pick up day.
- Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on a regularly scheduled service day, there will be no service that day. Service will resume on the next scheduled collection day following the holiday.

## EXCLUDED ITEMS

- **Excluded items:** It is illegal to transport any hazardous waste in a trash truck and dispose of it in a landfill. Hazardous waste includes: medical waste, toxic or radioactive waste, any appliance containing Freon, acids, car batteries, dead animals, and chemicals of any kind, car parts, car tires, and construction trash (includes concrete, large quantities of carpeting, fencing, rolls of carpet or any construction type material or debris). Other excluded items include: Large pieces of glass (must be broken down in smaller pieces and placed in a closed box and labeled), metal items, improperly contained animal waste (animal waste must be placed in a sealed bag to be serviced). **CFC (Freon) items are no longer acceptable items at the landfills, so we are no longer able to pick up refrigerators, freezers, air conditioners or any other item containing Freon.**
- **Excluded Liquid Waste - Toxic or radioactive waste, Freon, paint, acids, petroleum products or filters are not accepted, cooking oil, or chemicals of any kind.**
- Bulk items which are too large for Contractor to put in with the normal weekly pickup may be collected separately upon request. Party requesting service will be billed separately at a negotiated price depending on size, quantity and handling required to remove and dispose of item(s).